

Introduction

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By accessing or using the Site, you acknowledge that you have read, understood, and agree to the terms of this Disclaimer. This Disclaimer should be read together with our General Terms and Conditions, Privacy Policy, Cookie Policy, and any applicable service-specific agreements.

In the event of a conflict between this Disclaimer and the terms of a specific product or service agreement, the terms of that specific agreement shall prevail.

1. General Information Disclaimer

1.1 No Professional Advice. The information provided on or through the Site is intended for general informational purposes only. It does not constitute professional advice of any kind, including but not limited to legal, financial, tax, accounting, technical, or security advice. You should not rely on the information presented on the Site as a substitute for professional consultation with a qualified advisor.

1.2 No Guarantees of Accuracy. Although Pladinum endeavours to provide accurate, complete, and up-to-date information, Pladinum makes no express or implied representations or warranties regarding the accuracy, completeness, reliability, suitability, or timeliness of any information, content, materials, products, or services available on or through the Site.

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2. Website Availability and Technical Requirements

2.1 Pladinum does not guarantee that the Site will be available at all times or that access will be uninterrupted, error-free, or free of viruses or other harmful components. The Site may be temporarily unavailable due to scheduled or unscheduled maintenance, updates, technical failures, or events beyond Pladinum's reasonable control.

2.2 The Site is designed and developed in accordance with modern web standards. For the best experience, we recommend using the latest versions of widely supported browsers such as Google Chrome, Mozilla Firefox, Apple Safari, or Microsoft Edge. Pladinum does not guarantee compatibility with outdated or unsupported browser versions.

2.3 Pladinum reserves the right to modify, suspend, or discontinue any part of the Site at any time, with or without prior notice, and without liability.

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5.1 General Exclusion. To the maximum extent permitted by applicable law, Pladinum, its directors, officers, employees, agents, affiliates, and licensors shall not be liable for any direct, indirect, incidental, special, consequential, punitive, or exemplary damages (including but not limited to loss of profits, loss of data, loss of business opportunity, loss of goodwill, or reputational damage), arising out of or in connection with:

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- (ii) any errors, omissions, or inaccuracies in the content, information, or materials on the Site;
- (iii) any defects, viruses, malware, or other harmful components that may be transmitted to or through the Site;
- (iv) any interception, alteration, or unauthorised access to data transmitted to or from the Site;

- (v) any temporary or permanent unavailability of the Site or any part thereof;
- (vi) the downloading, installation, or use of any software, tools, or materials made available through the Site;
- (vii) any actions taken or decisions made based on information obtained from the Site;
- (viii) any claims by third parties arising from your use of the Site.

5.2 Scope of Exclusion. The exclusions and limitations set forth in this section apply regardless of the legal theory upon which a claim is based, including negligence, strict liability, breach of contract, or any other legal theory, and regardless of whether Pladinum has been advised of the possibility of such damages.

5.3 Extension to Related Persons. The exclusions and limitations of liability set forth in this Disclaimer extend to the benefit of Pladinum's directors, officers, employees, agents, shareholders, affiliates, subsidiaries, contractors, and licensors.

5.4 Mandatory Law. Nothing in this Disclaimer shall exclude or limit liability to the extent that such exclusion or limitation is prohibited by applicable mandatory law, including liability for: (i) death or personal injury caused by negligence; (ii) fraud or fraudulent misrepresentation; or (iii) any other liability that cannot be lawfully excluded under applicable EU or Spanish law.

5.5 Relationship to Service Agreements. This Disclaimer addresses liability in relation to the Site and its content. Liability arising from the provision of contracted Services (hosting, domains, SSL, etc.) is governed by the applicable General Terms and Conditions and service-specific agreements, which contain separate and more specific liability provisions.

6. Disclaimer of Warranties

6.1 The Site and all content, materials, information, products, and services available on or through the Site are provided on an "as is" and "as available" basis, without warranties of any kind, whether express, implied, or statutory.

6.2 To the maximum extent permitted by applicable law, Pladinum expressly disclaims all warranties, including but not limited to implied warranties of merchantability, fitness for a particular purpose, non-infringement, title, accuracy, and completeness.

6.3 Pladinum does not warrant that: (i) the Site will meet your requirements or expectations; (ii) the Site will be available without interruption, be timely, secure, or error-free; (iii) the results obtained from the use of the Site will be accurate or reliable; (iv) any errors or defects in the Site will be corrected; or (v) the Site or the servers that host it are free of viruses or other harmful components.

6.4 No oral or written information or advice provided by Pladinum or its representatives shall create a warranty not expressly stated in this Disclaimer or in an applicable service agreement.

7. Indemnification

You agree to indemnify, defend, and hold harmless Pladinum, its directors, officers, employees, agents, affiliates, and licensors from and against any and all claims, liabilities, damages, losses, costs, and expenses (including reasonable legal fees) arising out of or in connection with: (i) your use of the Site; (ii) your breach of this Disclaimer; (iii) your violation of any applicable law or regulation; or (iv) your infringement of any intellectual property or other right of any third party.

8. User Content and Submissions

8.1 If the Site permits you to submit, upload, or transmit any content (including feedback, comments, suggestions, or inquiries), you represent and warrant that you have all necessary rights and permissions to submit such content and that it does not infringe any third-party rights.

8.2 Pladinum is not obligated to maintain the confidentiality of any unsolicited submissions and may use such content for any purpose, including product development and service improvement, without compensation or attribution.

8.3 Pladinum reserves the right to remove any user-submitted content at its discretion and without prior notice.

9. Security Disclaimer

9.1 While Pladinum implements industry-standard security measures to protect the Site and its users, no system connected to the internet can be guaranteed to be completely secure. Pladinum does not warrant that the Site, its servers, or any data transmitted to or from the Site will be free from unauthorised access, interception, corruption, or other security breaches.

9.2 You are responsible for maintaining the security of your own devices, network connections, and credentials when accessing the Site. Pladinum recommends using up-to-date antivirus software, enabling two-factor authentication where available, and exercising caution when downloading files or clicking links.

9.3 Pladinum shall not be liable for any loss or damage resulting from the transmission of data over the internet, including any interception, modification, or loss of data.

10. Pricing and Promotional Information

10.1 Prices, promotions, offers, and product specifications displayed on the Site are subject to change without prior notice and may contain typographical or other errors. Pladinum reserves the right to correct any errors and to update information at any time.

10.2 Promotional offers and discounts displayed on the Site are for informational purposes and are subject to the specific terms and conditions associated with each offer. The availability of any product or service at a displayed price is not guaranteed until confirmed in a binding order.

10.3 Binding pricing, payment terms, and service specifications are exclusively governed by the applicable service agreement and invoice.

11. Testimonials, Case Studies, and Performance Claims

11.1 Testimonials, reviews, case studies, and performance claims displayed on the Site represent individual experiences and results. They are not guaranteed outcomes and should not be interpreted as a promise or guarantee of similar results for any other customer.

11.2 Performance metrics, uptime statistics, speed benchmarks, and similar data presented on the Site are indicative and may vary based on factors including but not limited to server configuration, traffic volume, geographic location, and third-party dependencies. Guaranteed service levels are exclusively defined in the applicable Service Level Agreement (SLA).

12. Governing Law and Jurisdiction

12.1 This Disclaimer is governed by and shall be construed in accordance with the laws of Spain.

12.2 Unless mandatory consumer protection law provides otherwise, any disputes arising from or in connection with this Disclaimer shall be submitted to the exclusive jurisdiction of the competent courts in the judicial district where Pladinum is registered.

12.3 If any provision of this Disclaimer is found to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.

13. Changes to This Disclaimer

13.1 Pladinum reserves the right to modify this Disclaimer at any time without prior notice. Changes become effective upon publication on the Site.

13.2 Your continued use of the Site following publication of any changes constitutes your acceptance of the revised Disclaimer.

13.3 We recommend reviewing this Disclaimer periodically to stay informed of any updates.

14. Contact Information

For any questions or concerns regarding this Disclaimer, please contact us:

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